

## Terms and Conditions

While child is in the studio participating in a session or an event:

- Parents always have to supervise their child/children and are responsible for their child's health and safety.
- Children under 3 should be supervised at all times, especially with small parts around the studio.
- Parents are responsible for their child health and safety. We are not registered childcare providers and we are not licenced to take care of children without parents' supervision. LuluLand has no responsibility for injuries obtained at a LuluLand session or event, either during, pre or after.
- Please advise LuluLand staff if your child has any allergies prior to the session or event. However, LuluLand is not responsible for any allergic reactions as a result of attending a LuluLand session or event. Parents should adjust child activity based on their individual abilities.
- Please don't attend session or event at LuluLand if your child is sick.
- Please advise LuluLand staff if your child is sick prior to 24 hours before the session or event. LuluLand will rebook your session for free. If you notify LuluLand less than 24 hours before the session 50% cancellation fee will apply and another 50% will be given as credit. Parents can use this credit to book another session. No refunds provided.
- There is dedicated kitchenette area at the studio with fridge, coffee, and tea. However, please make sure you keep the space clean, wash your hands and your child's hands before and after a meal. LuluLand staff prefer to keep studio nut free space to prevent any allergy reactions. Make sure your child not dropping any food on the floor that other kids can pick up.